



QUALITY POLICY STATEMENT

Our Commitment

Newspace are committed to maintaining the highest levels of quality in terms of both our service and products. The company works to internationally recognised standards to provide confidence to the marketplace and to consistently provide a product that meets with customer requirements.

Our Approach

This policy has been developed in the knowledge that service, quality, and company reputation depend upon the everyday actions of all those in its employment.

We are committed to:

- Providing our customers with quality products and services suited for their intended purpose, in conformance with our quality management system, contractual conditions and any pertinent legislation
- Operating a quality management system in full accordance with the requirements of BS EN ISO 9001: 2015
- Set quality objectives to drive improvement in our quality performance and monitor our progress against those objectives
- Promote continuous improvement of the QMS across all our activities and investigate processes to identify opportunities for improvement of our quality
- Establish partnerships with suppliers and interested parties to assist in providing an improved service
- Promote the use of the process approach and risk-based thinking
- Engage, direct, and support all persons to contribute to the effectiveness of QMS.

Andy Cullimore

Managing Director
On Behalf of Newspace
November 2024

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